

Dear Users

**Update: CrimsonLogic's Network Billing System (NBS) will be 2FA enabled**

Thank you for your kind support of CrimsonLogic services.

Please be informed that access to billing invoices and statements in CrimsonLogic's **Network Billing System** (NBS) will be 2FA enabled by June 2021.

Currently, invoices are retrieved from NBS with your assigned billing user id.

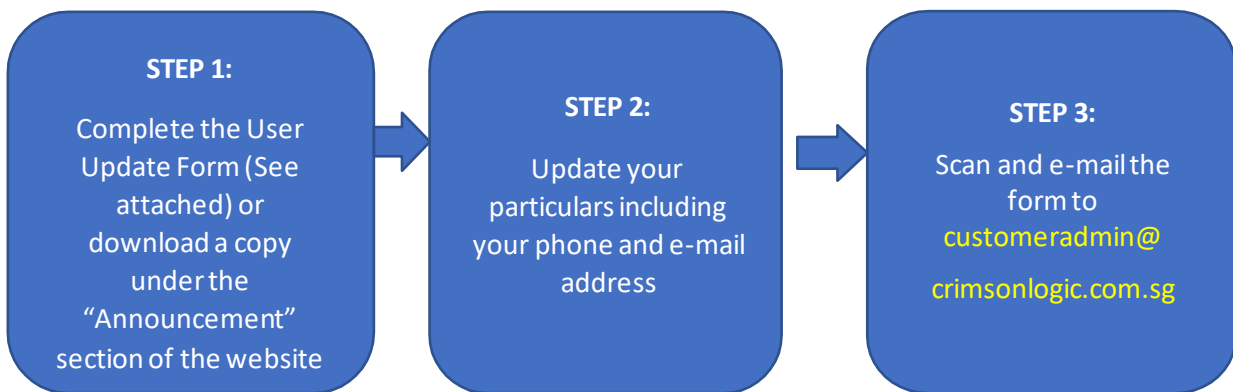
With 2FA, you will log in with your billing ID and password and a random numeric code generated by the Google Authenticator application.

This provides added security to ensure that your billing and transaction information is safe; and your account is protected from unauthorised use.

In the next couple of months we will be providing you information to ensure seamless access to NBS once it is 2FA enabled.

**Immediate Action Needed: Update Your e-mail address and handphone number**

The contact details are a default mode of acquiring your OTP if your Google Authenticator fails to launch. With this default option, you will be assured of uninterrupted access to the services you use.



**This is a critical phase in getting your 2FA set up.**

If you require clarifications, please e-mail us at [helpdesk@crimsonlogic.com.sg](mailto:helpdesk@crimsonlogic.com.sg)

Yours sincerely

CrimsonLogic Secretariat

[InteReq, PSS-INLIS and PAT]